Parents and guardians are any school’s strongest allies for helping students achieve and thrive to their fullest potential. Robust two-way communication with students’ families cultivates a relationship between the home and the school that puts the families squarely on the school’s team when working with students.

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### Communicating and working with parents

#### What Parents Say

- **What Parents Say**
  - Percent who report they agree or strongly agree that:
  - This school views parents as important partners.
  - The school and I have different goals for my child.
  - My child is learning as much as he/she can at this school.

#### Parent Participation Rates

- The percentage of students in the school whose parents responded to the SALT Survey.

#### Working with parents

- **What Parents Say**
  - Percent of parents who report that the school does well:
  - Contacts me if my child does something well or improves
  - Contacts me if my child is having a problem
  - Responds to my concerns and requests within a reasonable time
  - Includes parents on school committees such as curriculum, budgets and school improvement
  - Has a parent-teacher conference with me
  - Asks me to volunteer at the school

#### Teacher practices and attitudes

- **What Teachers Say**
  - Percent who say they agree or strongly agree that:
  - Teachers on their team or grade level maintain positive relationships with students’ parents.
  - Two-way communication between home and school is essential to effective education.
  - The extent to which parents and the community are supportive of the school and its program.